University Services

Alfred R. Neumann Library

UHCL’s Alfred R. Neumann Library (www.uhcl.edu/library), named after the university’s founding chancellor, provides students with online access to thousands of books, journals, and scholarly resources. UHCL librarians offer personal research assistance to students and instruction on navigating search interfaces, retrieving information and evaluating information for use in scholarly research. Visit with librarians in person, or contact them by phone at 281–283–3910, by text at 281–816–4341, or by email at library@uhcl.edu.

Visitors can receive help formulating effective search queries and identifying the best online resources from a collection of more than 210 subscription-only databases, most with full-text articles. Classes are available in research procedures tailored to particular courses. The library classroom is equipped with laptops so that students may participate in a hands-on learning environment. Students may also make appointments with librarians to explore more in-depth instruction on library research strategies in a comfortable one-on-one environment.

UHCL students, faculty and staff may also borrow books from UH and UH–Downtown quickly and easily through the shared catalog. The TexShare card, available upon request in Neumann Library, allows a UHCL student to borrow books from most academic or public libraries in Texas. The library’s interlibrary loan service will borrow requested materials from any library in the country through a national interlibrary loan network. Neumann Library offers 43 fixed computer workstations for student use.

The library occupies approximately 80,000 square feet in the Bayou Building and contains collaborative study areas, laptop–friendly study space, group and individual study rooms and a presentation–practice room. The library contains more than 495,000 volumes and 500,000 e-books and provides access to more than 90,000 e-journals. The library has a collection of international films on DVD and subscribes to several educational video databases, which offer up to 80,000 streaming videos. A curriculum library for education students contain selected K–12 textbooks and classic and contemporary children’s literature in print and audio. Neumann Library also includes University Archives, which houses the NASA Johnson Space Center History Collection in addition to the university collections.

Computing and Telecommunications

The UCT Support Center serves as the first point of contact for all computing and telecommunications needs. Individuals may drop in at the center Monday through Thursday, 8 a.m. – 10:30 p.m., Friday and Saturday, 8 a.m. – 5 p.m. in the Bayou Building, Suite B2300, or contact the center by phone at 281–283–2828 or email supportcenter@uhcl.edu. Visit www.uhcl.edu/uct for details on available services, including documentation, self-help guides and policies.

Computing and telecommunications resources available to students, faculty and staff include:
- Email accounts.
- Various technology orientations and training programs including online software training, student lab orientation, new student, faculty and staff orientations, computer use training, faculty orientation for classroom technology and Blackboard training for faculty.
- Wireless–equipped laptops may be checked out for free from several convenient locations on campus.
- Academic computing labs for students, in multiple locations, open daily including weekends. Printers and photo/document scanners available in all labs. Lab hours and locations can be found at www.uhcl.edu/uct.
- Specialized teaching labs including PC labs for students to work in teams, a high-performance PC lab for special graphic application usage, and a Mac lab equipped with 24-inch iMacs for video editing/creating, digital graphics and photography classes.
- University classrooms equipped with integrated video and audio technology.
- Support for online students using the Blackboard Course Management System.
- Support for faculty in instructional design of online courses as well as for web–enhanced instruction.
- Server support for university website (www.uhcl.edu).
- Wireless access in all campus classroom buildings.
- High–speed network for data, video and internet access.
- Industry–recognized applications to block spam and intercept virus attacks on all university–owned computers.
- Secure remote access to campus resources via Virtual Private Network or VPN.
- Software purchase program for current faculty, staff and students that includes Microsoft and Adobe products.
- Access to Qualtrics and Gartner.
- Cisco VoIP telecommunications system for voice communications, including voicemail and fax service for faculty and staff.

**UHCL Alumni Association**

UHCL is committed to its alumni. The Office of University Advancement focuses on enhancing the pride, loyalty and engagement of alumni by connecting them to fellow UHCL alumni, parents, students, faculty and friends of the university through support services, activities and events.

All UHCL graduates and recipients of teacher's certificates are automatically members of the UHCL Alumni Association. Alumni are encouraged to share UHCL pride with family, friends, co–workers and community members by reconnecting and getting involved with UHCL. To learn more about the UHCL Alumni Association or to get involved, visit www.uhcl.edu/alumni or contact the Office of Development and Alumni Relations at 281–283–2021 or alumni@uhcl.edu.

**University Police**

The University of Houston–Clear Lake Police Department is responsible for law enforcement, security and emergency response at UHCL, UHCL Pearland, and UHCL Texas Medical Center. The UHCL police serve the university community and visitors alike through law enforcement,
crime prevention, traffic control and public assistance programs. The department enforces all university regulations as well as local and state laws.

Emergency Management & Fire Safety and Environmental Health & Safety are also part of the UHCL Police Department. Emergency Management & Fire Safety coordinates university and community resources to protect lives, property and the environment through mitigation, preparedness, response and recovery from all natural and man-made hazards that may impact the campus. Environmental Health & Safety focuses on environmental protection, general safety, lab safety, and safety training.

The department is located at 700 Bayou Rd., across from Parking Lot D, behind the Bayou Building. Security services are available 24 hours a day, seven days a week by calling 281-283-2222. Trained, professional police and communications officers staff the department. The university police provide the following services: lock-shop services including card access and keys, vehicle unlocks, vehicle jump-starts, airing deflated tires, safety escorts to your vehicle and safety classes.

To report an on-campus crime or any emergency, call the University Police Department at 281-283-2222 from off-campus telephones or 2222 from on-campus telephones. For special announcements, emergency closings and other information, call the UHCL Hotline at 281-283-2221 or visit www.uhcl.edu/emergency. For a complete overview of the University Police Department and its services, visit www.uhcl.edu/policy.

### Parking

Parking is handled by the UHCL Parking Department. To purchase a student, faculty or staff permit, visit [http://uhclparking.t2hosted.com](http://uhclparking.t2hosted.com). Guest passes may be purchased at kiosks located throughout campus. For more information, contact the Parking Department at 281-283-2277, email parking@uhcl.edu or visit www.uhcl.edu/parking.